



Colonial has developed a public website for their clients, which provides updates on several topics related to Colonial Life's response to the COVID-19 outbreak:

<https://www.coloniallife.com/Covid-19>. This site offers guidance for their customers as impacts of the virus continue to evolve. Details and subjects covered in their site include:

- Their commitment to clients and policyholders
- Frequently asked coverage and billing questions
- Emerging details on pending governmental action
- Colonial Life's Business Continuity plans

They will continue to provide updates to their site as new information becomes available. One of the frequently asked questions we receive is in regards to being furloughed and the continuation of coverage. Because of this we did go to their website and opened up the following question and answer:

**Are employees who were actively at work prior to a furlough and enrolled for coverage eligible to continue coverage once on furlough?**

*We understand that the COVID-19 pandemic may require customers to unexpectedly furlough employees. We're here to address your needs:*

*For individually owned products:*

- *Employees are eligible to continue coverage and pay premiums regardless of employment or furlough status. If payroll deduction is not available, employees can continue coverage and pay premiums directly to Colonial Life.*